



SORRY BUSINESS TRANSPORT POLICY

Sorry Business – Transport and Assistance

Approval

Document ID	CG-MG-PO-07
Applicable to	All staff, authorised representatives and volunteers of Maranguka Community Hub
Document Owner	CEO
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Approved By	CEO
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Related Documents	Motor Vehicle Policy

Introduction

Maranguka works and is guided by the community in which we operate. This means we acknowledge and support the importance of Sorry Business for our clients, staff and the community of Bourke.

As part of this support, Maranguka is committed to providing transport to support Sorry Business within the immediate Bourke community and will work to guide the broader geographic areas to other supports if needed.

Scope

This policy applies to all staff, volunteers, Board Members and contractors working with or on behalf of Maranguka.

Definitions

Sorry Business	Any actions or ceremonies held around bereavement of an individual within the Aboriginal community, or to formally mourn loss or grief with community
Bourke Geographic Area	The Bourke town area

Policy Principles

The following principles form the basis of this policy:

- Experiences of loss and grief impact the whole community
- Maranguka supports the needs and rights of community to come together to share this through Sorry Business
- Sorry Business can include funerals and ceremonies after the death of a person or to mark the experience of grief or loss in other circumstances.
- Where they are able to, Maranguka will provide transport to the community to support Sorry Business when:



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- The Sorry Business is within the immediate Bourke township area
 - Vehicles are available or
 - Activities that have vehicles booked for can be rescheduled or supported in another way
- Sorry Business that is outside of Bourke that Maranguka is unable to assist with transportation will be supported by the provision of information regarding other organisations that may be able to assist with transportation and support. This may include:
 - Support to access [The Aboriginal Funeral Transport Program](#)
 - Connection or referral to other local service providers
 - Public call out or social media posts to call on other community members assistance, with approval of the CEO
- Provision of transportation requires approval by the CEO. This should be confirmed in the booking for the vehicle.
- The Bourke geographic area is any area within the Bourke township

Roles and Responsibilities

Role	Responsibility
CEO	Implementation and review of the policy Approval and sign off of all transportation
Leadership Team	Communicating the policy to staff and ensuring it is upheld
Program Managers	Ensuring staff are compliant with policy
Staff and Users	Upholding the principles and requirements of the policy
